# INCOMaR

The 10th International Conference on Marketing and Retailing

"Artificial Intelligence and Service Innovation to Drive Business Digital Transformation"

















#### **PROGRAMME**

8.30am – 9.00am : Registration of Participants

Welcoming Speech and Opening by

9.00am - 9.15am: President

Kuala Lumpur Tourism Association

9.15am – 9.30am : Director

Institute of Business Excellence

9.30am - 10.00am : Keynote Address

CEO Malaysia External Trade **Development Corporation** 

10.00am - 10.30am : Coffee Break 10.30am - 11.30am : Parallel Session 1 11.30am – 1.00pm : Parallel Session 2 1.00pm – 2.30pm : Lunch Break 2.30pm – 5.00pm : Parallel Session 3 5.00pm – 5.30pm : Closing ceremony

#### Organized by:

Institute of Business Excellence (IBE), UiTM Kuala Lumpur Tourism Association (KLTA)

With

#### International Collaborators:

Fakultas Vokasi, Universitas Brawijaya, Malang, Indonesia Lyceum of the Philippines Laguna, Philippines Alagappa University, India Huizhou University, China Guilin University of Technology, China West Visayas State University, Philippines

#### SECRETARIAT 10th INCOMaR 2025

Institute of Business Excellence (IBE), Kompleks Al-Farabi, Aras 4, Akademik 2 Universiti Teknologi MARA (UiTM), 40450 Shah Alam, Selangor, MALAYSIA.





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## **IMPORTANT DATES**

**Abstract Submission Deadline** 30th June 2025

**Abstract Acceptance Notification** 30th June 2025

**Full Paper Submission Deadline** 30th July 2025

> Full Paper Acceptance/ **Rejection Notification 15th August 2025**

**Payment Deadline 31st August 2025** 

**Conference Day** 1st October 2025

## FEE

**PAPER PRESENTER** 

LOCAL : RM400 **INTERNATIONAL: USD100** 

PAPER PRESENTER (STUDENT)

LOCAL : RM200 **INTERNATIONAL: USD75** 



For more information visit: https://incomar.uitm.edu.my/